



Important information before placing your order.

Location

The price only applies for the north west united kingdom , If your outside of the north west please email the team and we can give you an updated price.

Sizing your system

When measuring your room for your new system take note that the room size against each system is a maximum! If there is a large amount of glass in the room you may want to consider going up a size of unit. (Please note coolvent ltd will not be held responsible for systems that are undersized.)

Electrical supply

It is the responsibility of the customer to make sure that there is an adequate power supply within 1 metre of the outdoor unit . (This should be installed by a qualified electrician)

Condensate pumps

An air conditioning unit generates a lot of condensation in cooling mode on the indoor unit, we recommend where possible to locate the unit on an external wall so we can use gravity to get rid of the water.

In circumstances where this is not possible we can install a internal pump on the system but be aware that these cause a slight noise when running.

Fabric of your building

As part of the price of the install we include 1 x core hole through standard brick , block or timber walls, We can not drill through concrete or steel. Our engineers will not chase out any walls , ceilings or timbers to create routes for the pipe work.

Location of units

It is the responsibility of the homeowner to have checked with local planning authorities that the system can be installed in the location you desire.

Is the room on a ground floor or 1st floor? (If not in this scope installation will not be possible.)

Is there room outside for our engineers to safely set up ladders?

for 1st floor installations we need a minimum of 1.5metres from the wall we are working on.

Maximum height for outdoor units is 2.8 metres from the floor.

Large outdoor units will not be able to be mounted at height.

Is the distance between units within 15 metres of each other?

Aborted installations

Aborted installations or return visits due to failure to comply with the information provided to us will be chargeable.

Pre install checklist

Do you have a suitable power supply within 1 metre of the outdoor unit location. (weather proof rotary isolator) installed by a qualified electrician

Is there adequate parking space for install vans? (Either on your drive or on street parking)

Is the fabric of the building brick , block or timber?

Is there adequate room outside to set up safely.

Is the room you want the indoor unit installed clear for an engineer to work around? (Are engineers will not move heavy items to aid installation.)

